



1:1 Student Assigned Devices - Frequently Asked Questions



General

What is a 1:1 program?

A program that provides each participating student an assigned device for learning. All instruction in 1:1 programs will contain content, strategies, devices and digital resources to create authentic, rigorous learning experiences that empower students to be problem-solvers, global citizens, and leaders.

Who is eligible for a device?

Any student enrolled in a PGCPS 1:1 program is eligible for a device.

What are the prerequisites to receive a device?

Students must be enrolled in a PGCPS 1:1 program and pay the annual technology user fee of \$25 if the student will be taking the device home. Students who qualify for free and reduced priced meals and will take the device home will be assessed a \$15 fee. Students with other financial hardships should contact the school counselor or school administration to discuss the fee will be charged a reduced rate. The [Student Usage Agreement](#) must be signed by both the parent/guardian and student.

What is the benefit of students using a PGCPS issued device?

Students have access to PGCPS resources that are in compliance with the federal Family Educational Rights Privacy Act (FERPA) and Children's Internet Protection Act (CIPA) guidelines.

How would being issued a device at school, and possibly at home, benefit my child?

At school, students would have an opportunity to experience learning that is customized based on their needs. Access to textbooks and online tools will increase because students will not be forced to rely on physical textbooks to continue their learning. Additionally, being able how to work with the most up-to-date tools is a critical employability skill. At home, students would have the ability to continue the learning that they began in school since their access to assignments will now be more digital. Having a device will allow provide students with an additional opportunity to creatively express their ideas.

What happens if a student leaves the district prior to the end of the school year?

The student must return the device to the school in working order. If damages occurred due to negligence, additional fees will be charged. The technology user fee will not be refunded.

I'd rather my student use their own device from home. Could he/she bring their own device?

Our district does not currently support BYOD (bring your own device). Our staff is not responsible for and do not support personal devices; therefore, we are limited in our ability to help with troubleshooting. Personal devices are the property and the responsibility of the student and family.

Will PGCPS supply my student with any accessories?

Students will be issued a computing device and charger. However, for added protection families may consider purchasing a case. Additionally, some students might find the use of a mouse beneficial over the use of the touchpad on devices, such as Chromebooks. Earbuds or other headphone devices may also be useful, but these accessories will not be provided by the district.



1:1 Student Assigned Devices - Frequently Asked Questions



Fees

What does the fee cover?

The annual technology user fee allows the student to be issued a PGCPS device that he/she will use throughout the school day and at home for educational purposes only and within the scope of their school-based activities.

Are the fees prorated?

Fees are not prorated. When the student enrolls in a PGCPS 1:1 take home device program, the non-refundable fee will be charged.

What happens if a student pays the annual fee and then moves to another school in the same school year?

If the new school also participates in a 1:1 program where students take devices home, no additional fee will be assessed. No refunds will be issued if the student transfers to a school that does not participate in a 1:1 program.

I am not willing or able to pay the annual for my student. What happens now?

Students will only be allowed to use an available device during a class period until the technology user fee is paid. If no device is available, students may be given the option to complete work in an alternate format.

Loss/Damage

What happens if the PGCPS issued device is broken while in the student's possession?

If the device is damaged or beyond repair due to negligence, as defined in the [Student Usage Agreement](#), the student will be responsible for the cost of the repairs or device replacement.

What happens if the device is lost or stolen?

If lost or stolen at school, the student should alert administration and the PGCPS security office, as outlined in his/her school's procedure. If lost or stolen away from school, the family should file a police report and provide a copy to the school's administration. Additional fees may be charged if negligence is determined.

A student's device is in need of repair. What should we do?

The student will utilize the procedure established by the school to request repair and/or service for devices.

If a student's device is being repaired, will he/she receive a loaner?

Based on availability, the student will receive a loaner device. If the loaner device is damaged/beyond repair due to negligence, the student will be responsible for the cost of the repairs or device replacement.

What if I still have questions?

If you still have questions...

- Visit the 1:1 Digital Transformation page at <https://www1.pgcps.org/informationtechnology/1-1/> on the Prince George's County Public Schools' website for further information.